

International Best Practices of Library Spaces

An exciting showcase of innovative physical
and virtual library services from libraries all over
the **USA** and **Southeast Asia**

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Fullerton, California, USA

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Gadjah Mada University
Yogyakarta, Java, Indonesia

Magandang hapon po!

Philippine hospitality: A+!

Philippine food: A+!

Adobo

Halo-halo



Philippine spirit: A+!

How did this paper/presentation
come to be?

How did this paper/presentation come to be?



John: 2005-2006 = research/travel grant on library conditions in Asia

How did this paper/presentation come to be?



John: 2007-2010 = continued visits & communication

How did this paper/presentation come to be?



John: 2007-2010 = tracking
exemplary libraries in the USA

How did this paper/presentation come to be?



Ida: a decade of visits throughout
Southeast Asia

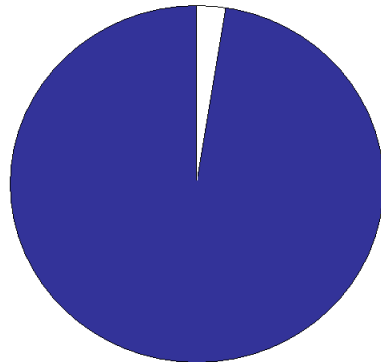
The result:
hundreds of libraries evaluated!



Two disclaimers of this
paper/presentation:

Two disclaimers of this paper/presentation:

1. The libraries showcased are only a sampling. There are *hundreds of thousands* of libraries in the USA & SEA...so it is impossible to mention them all.



Two disclaimers of this paper/presentation:

2. Since all libraries have different economic circumstances, the libraries showcased are not prescriptive “one-size-fits-all” solutions.



1. The Information Commons

1. The Information Commons



Academic



Ohio University Library

1. The Information Commons



Academic



Northwestern University (Chicago) Library

1. The Information Commons



Academic



California State University Fullerton Library

1. The Information Commons



Public/School



Chelmsford High School (Massachusetts)

1. The Information Commons



Public/School



Farmington Public Library (New Mexico)

1. The Information Commons



Academic



Nanyang Technological Univ. Library (Singapore)

1. The Information Commons



Academic



University of the Philippines Engineering Library

1. The Information Commons



Academic



King Mongkut's Univ. of Technology Thonburi Library (Thailand)

1. The Information Commons



Academic



Ateneo de Manila Rizal Library

1. The Information Commons



Public/School



“Discovery Learning Libraries” (Public), Bangkok, Thailand

1. The Information Commons



Public/School



Sarawak State Public Library's Children's "Infotheque" (Malaysia)

2. Mobile Digital Librarianship

2. Mobile Digital Librarianship



Academic



Oregon State University Library

2. Mobile Digital Librarianship



Academic

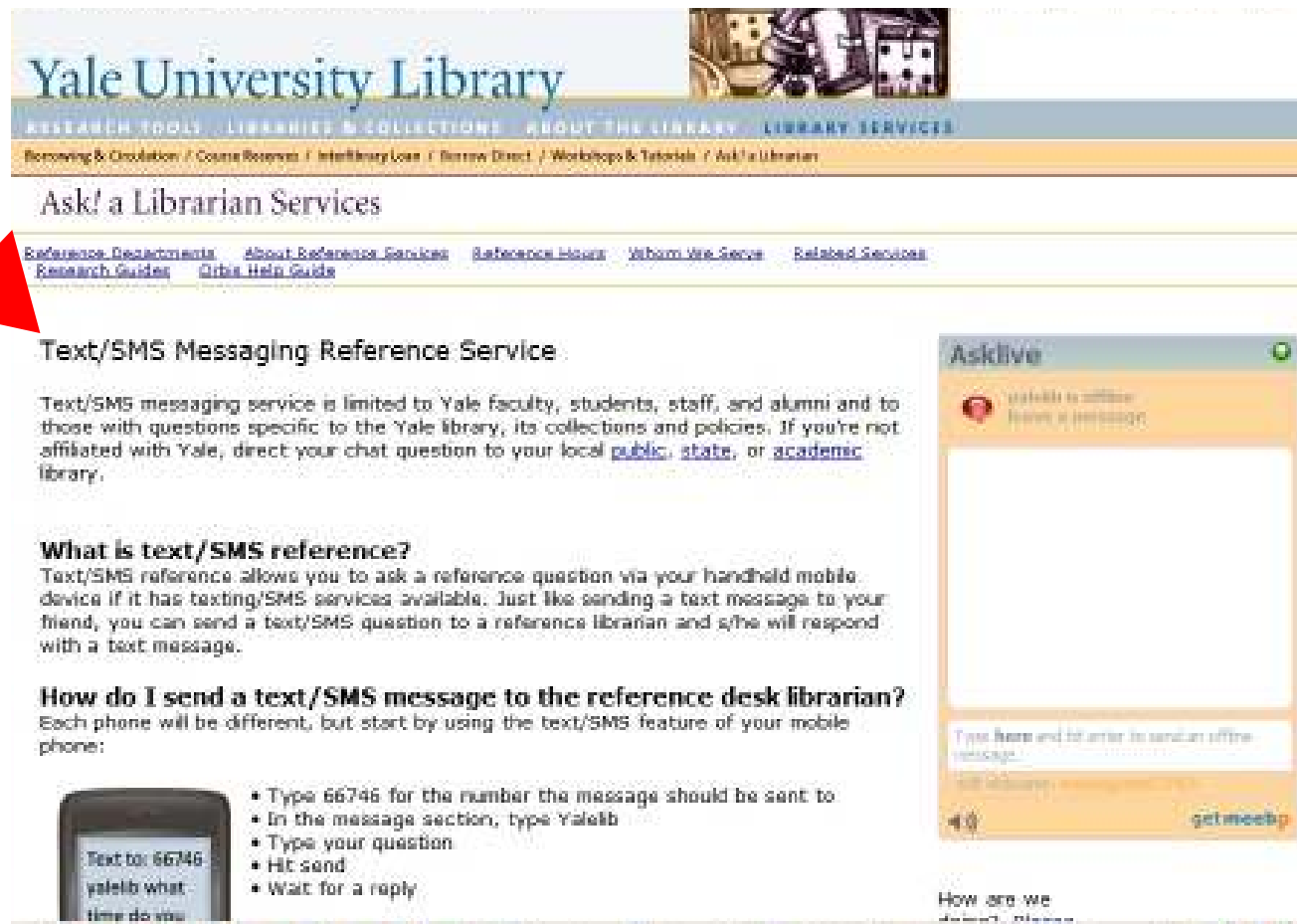


San Diego State University Library (California)

2. Mobile Digital Librarianship



Academic



Yale University Library

RESEARCH TOOLS | LIBRARIES & COLLECTIONS | ABOUT THE LIBRARY | LIBRARY SERVICES

[Borrowing & Circulation](#) / [Course Reserves](#) / [Interlibrary Loan](#) / [Borrow Direct](#) / [Workshops & Tutorials](#) / [Ask! a Librarian](#)

Ask! a Librarian Services

[Reference Departments](#) | [About Reference Services](#) | [Reference Hours](#) | [Whom We Serve](#) | [Related Services](#)
[Research Guides](#) | [Orbis Help Guide](#)

[Text/SMS Messaging Reference Service](#)

Text/SMS messaging service is limited to Yale faculty, students, staff, and alumni and to those with questions specific to the Yale library, its collections and policies. If you're not affiliated with Yale, direct your chat question to your local [public](#), [state](#), or [academic](#) library.

What is text/SMS reference?

Text/SMS reference allows you to ask a reference question via your handheld mobile device if it has texting/SMS services available. Just like sending a text message to your friend, you can send a text/SMS question to a reference librarian and s/he will respond with a text message.

How do I send a text/SMS message to the reference desk librarian?

Each phone will be different, but start by using the text/SMS feature of your mobile phone:

- Type 66746 for the number the message should be sent to
- In the message section, type Yalelib
- Type your question
- Hit send
- Wait for a reply



How are we doing? Please

Yale University Library (Connecticut)

2. Mobile Digital Librarianship



Public/School

The Seattle Public Library
Mobile Catalog Web

Catalog Welcome Search Databases Reader's Corner

SPL Mobile Catalog app for Smart Phones

Features

The library catalog and some features of the library web site are now available from your web enabled cell phone.

- Search the library catalog by author and title for known items.
- Place holds, renew items you have checked out, see what you have on hold, and view most account information.
- Ask a Librarian a question via instant message, text message, or by phone during normal library hours (phone feature dependent).
- Check the calendar of events for classes, story times, author readings, and other programs.
- Locate your nearest library (for devices with GPS support)

Phone models supported

The Mobile Catalog is compatible with all web-enabled phones. High-speed downloadable clients are available for iPhone, Android, BlackBerry, J2ME, Palm OS, Symbian S60, and Windows Mobile.



Seattle Public Library (Washington)

2. Mobile Digital Librarianship



Public/School



Concord High School Library (Massachusetts)

2. Mobile Digital Librarianship



Academic



National University of Singapore Library

2. Mobile Digital Librarianship



Academic

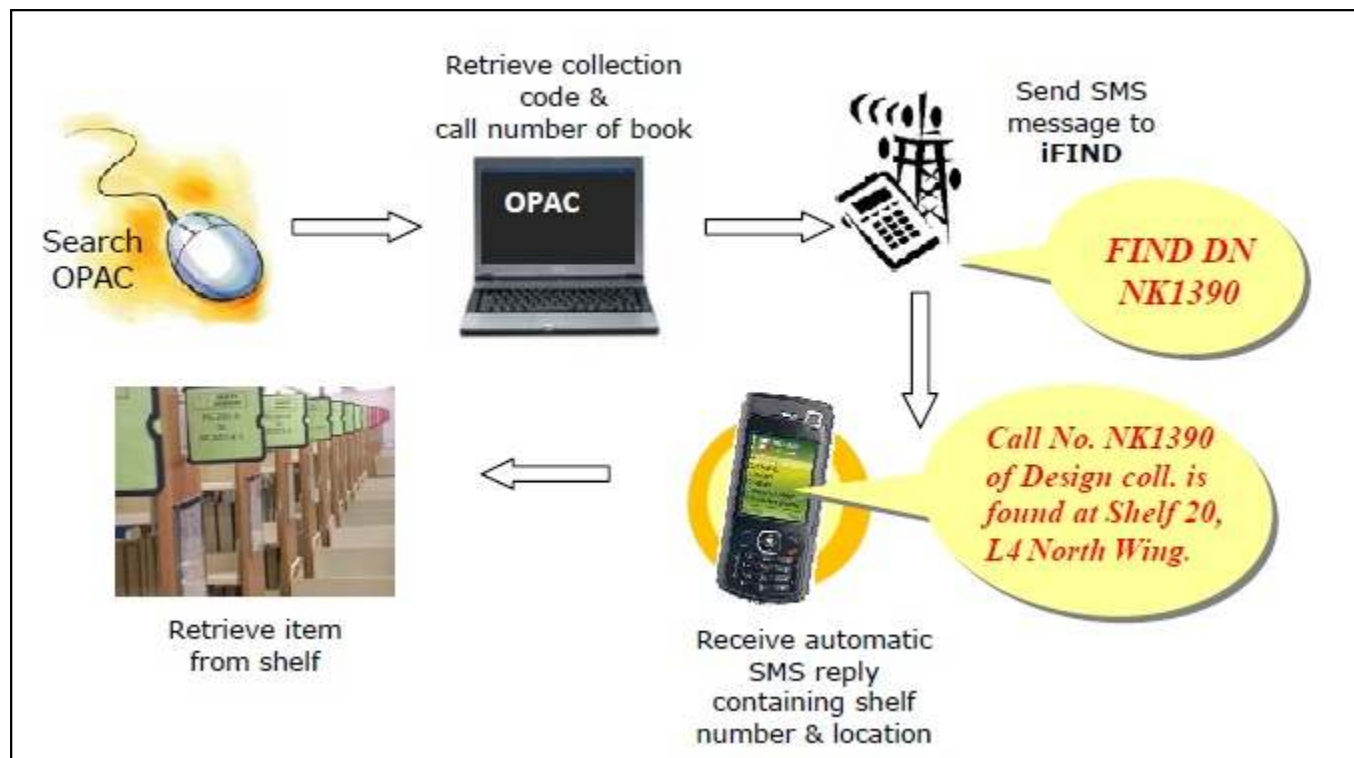


Bangkok University Library (Thailand)

2. Mobile Digital Librarianship



Academic



Nanyang Technological Univ. Library (Singapore)

2. Mobile Digital Librarianship



Academic



Gadjah Mada University Library (Indonesia)

2. Mobile Digital Librarianship



Public/School

**NLB** | National Library Board
Singapore

Library In Your Pocket

Please select:

- ☐ [Catalogue Search](#)
- ☐ [My Account](#)
- ☐ [Events](#)
- ☐ [New Arrivals](#)
- ☐ [ASK! A Librarian](#)
- ☐ [Library Blogs](#)
- ☐ [Subscribe to e-notification Service](#)
- ☐ [Short Stories](#)
- ☐ [Contacts & Information](#)
- ☐ [Feedback](#)

Singapore Public Library

3. Social Networking Tools

3. Social Networking Tools



Academic



California State University Fullerton Library

3. Social Networking Tools



Academic

The screenshot shows the Kean University Library website. The header features the university's seal and the name 'Kean University Library'. A navigation bar includes links such as Home, About the Library, Hours, Interlibrary Loan, Forms, FAQ, Library Map, Contact Us, Computer Lab, Faculty Resources, Student Resources, Library Instruction, Special Collections & Archives, Multimedia Center, and Blog. A sidebar on the left lists resources like Books, E-books, Videos, & More; Articles & More; Periodicals List; Research Guides; and Ask a Librarian. The main content area is titled 'Library 2.0 @ Kean University' and describes the library's online presence. A red arrow points to a list of social media links: Second Life, MySpace, Facebook, Library blog, Instant Messaging, and Twitter.

Kean University Library

Home | About the Library | Hours | Interlibrary Loan | Forms | FAQ | Library Map | Contact Us | Computer Lab
Faculty Resources | Student Resources | Library Instruction | Special Collections & Archives | Multimedia Center | Blog

Books, E-books, Videos, & More
Kean Catalog

Articles & More
Databases, Full-text, E-journals

Periodicals List
Journals, Magazines, Newspapers

Research Guides
Subject-Focused Research Resources

Ask a Librarian
In-person, Phone, E-mail, Chat

Library 2.0 @ Kean University

The Kean University Library has created an online presence in each of the following Web 2.0 applications. By exploring these new social networks and online environments, the Library hopes to keep in touch with our friends in the University community. If you happen to have an account with any of these online communities, feel free to add to the Kean University Library to your list of friends or contacts. For those of you who may be looking for new ways to communicate with your University library, (and even have a little fun with it) we invite you to check out the following online applications:

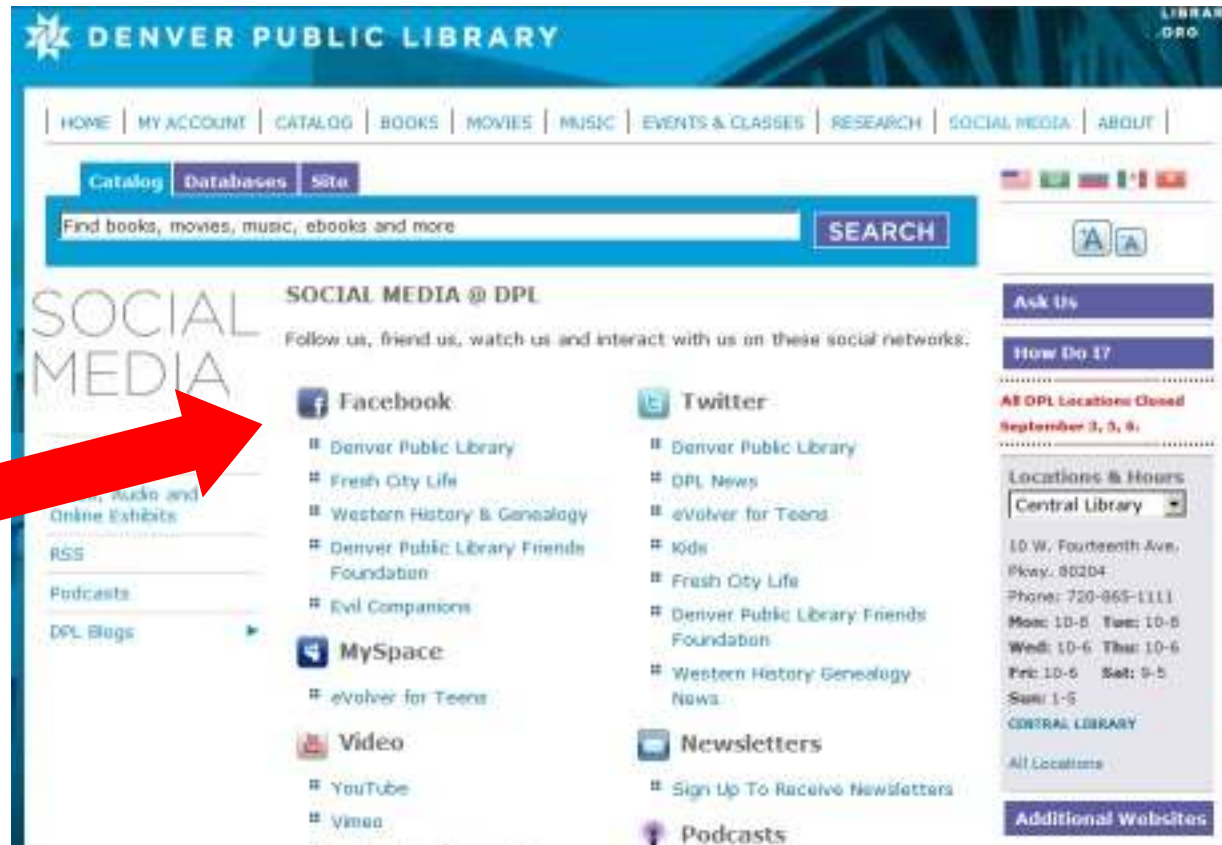
- [Second Life](#)
- [MySpace](#)
- [Facebook](#)
- [Library blog](#)
- [Instant Messaging](#)
- [Twitter](#)

Kean University Library (New Jersey)

3. Social Networking Tools



Public/School

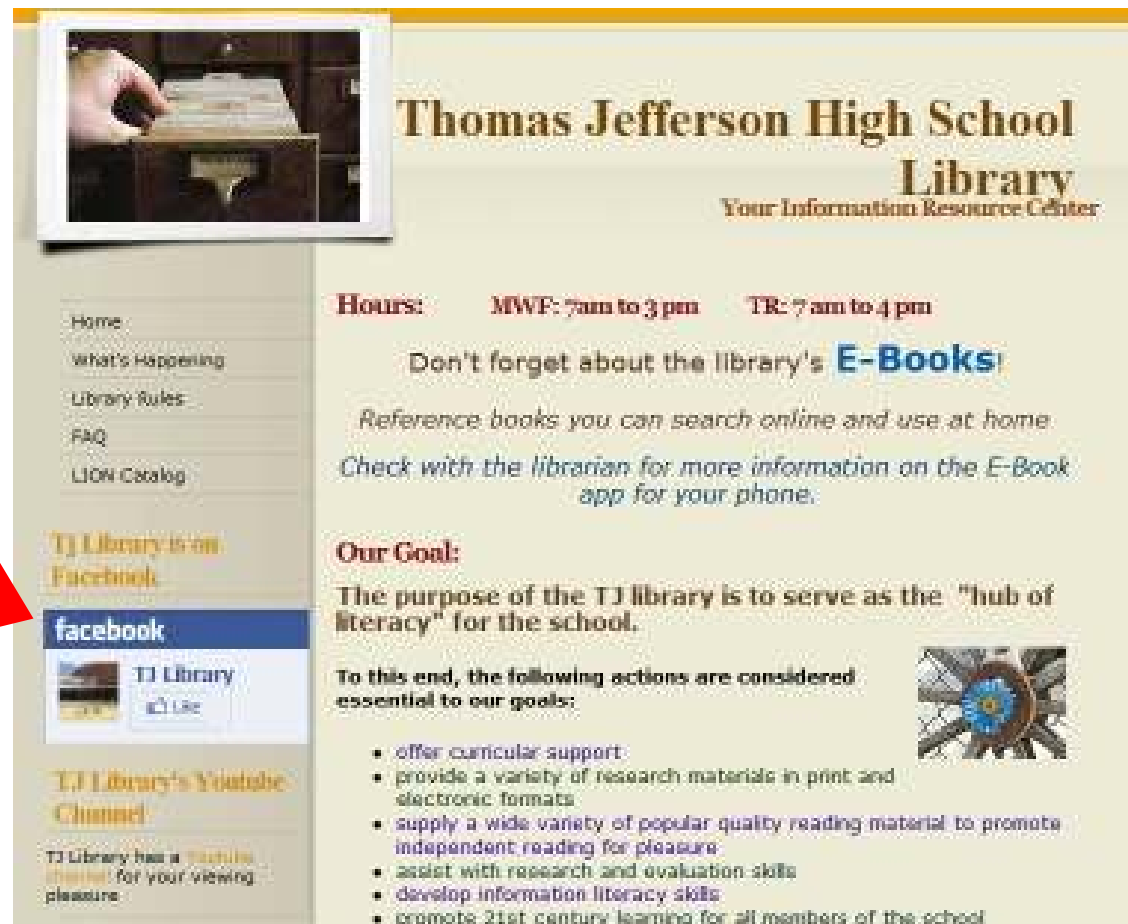


Denver Public Library (Colorado)

3. Social Networking Tools



Public/School



Thomas Jefferson High School Library
Your Information Resource Center

Hours: MWF: 7am to 3 pm TR: 7 am to 4 pm

Don't forget about the library's **E-Books!**
Reference books you can search online and use at home
Check with the librarian for more information on the E-Book app for your phone.

Our Goal:
The purpose of the TJ library is to serve as the "hub of literacy" for the school.

To this end, the following actions are considered essential to our goals:

- offer curricular support
- provide a variety of research materials in print and electronic formats
- supply a wide variety of popular quality reading material to promote independent reading for pleasure
- assist with research and evaluation skills
- develop information literacy skills
- promote 21st century learning for all members of the school

Left Sidebar:

- Home
- What's Happening
- Library Rules
- FAQ
- LION Catalog
- TJ Library is on Facebook (highlighted with a red arrow)
- TJ Library's Youtube Channel
- TJ Library has a **Facebook Channel** for your viewing pleasure

Jefferson High School Library (Colorado)

3. Social Networking Tools



Academic



f 6,500+



f 4,200+



f 3,500+

UP (Phil.), USU (Indo.), UM (Malay.)

3. Social Networking Tools



Academic



ADMU (Phil.), UST (Phil.), TU (Thai.)

3. Social Networking Tools



Public/School

A screenshot of the Singapore Public Library website. The top banner features the NLB logo and the text 'Public Libraries Singapore'. Below the banner are four buttons: 'JUST ASK', 'JUST BROWSE', 'JUST CHECK', and 'JUST SHARE'. A red arrow points from the 'myLibrary on facebook' section to the 'GoLibrary' link in the left sidebar. The sidebar also includes links for 'Feedback', 'Announcements', 'GoLibrary', 'GoMedia', 'eResources', and 'Just Recommend'. The main content area has a blue header for 'myLibrary on facebook' and text explaining that library services are available on Facebook through a trial application called the NLB myLibrary application. It describes the application's features, such as checking accounts, renewing items, and sharing resources. It also mentions that users must first link their library account with their Facebook account, which is a one-time linkage that can be removed at any time through the application's Home tab. The bottom of the page includes a search bar and a link to 'Search NLB Catalogue'.

Singapore Public Library

3. Social Networking Tools



Public/School



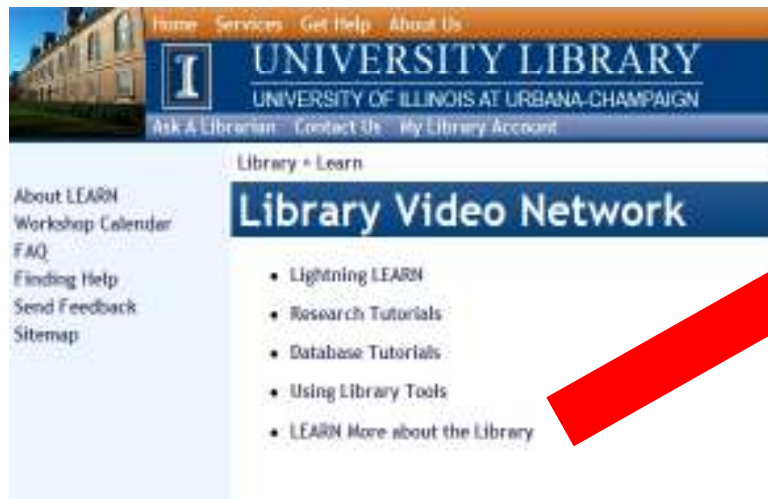
Perak State Public Library (Malaysia)

4. Distance Learners

4. Distance Learners



Academic

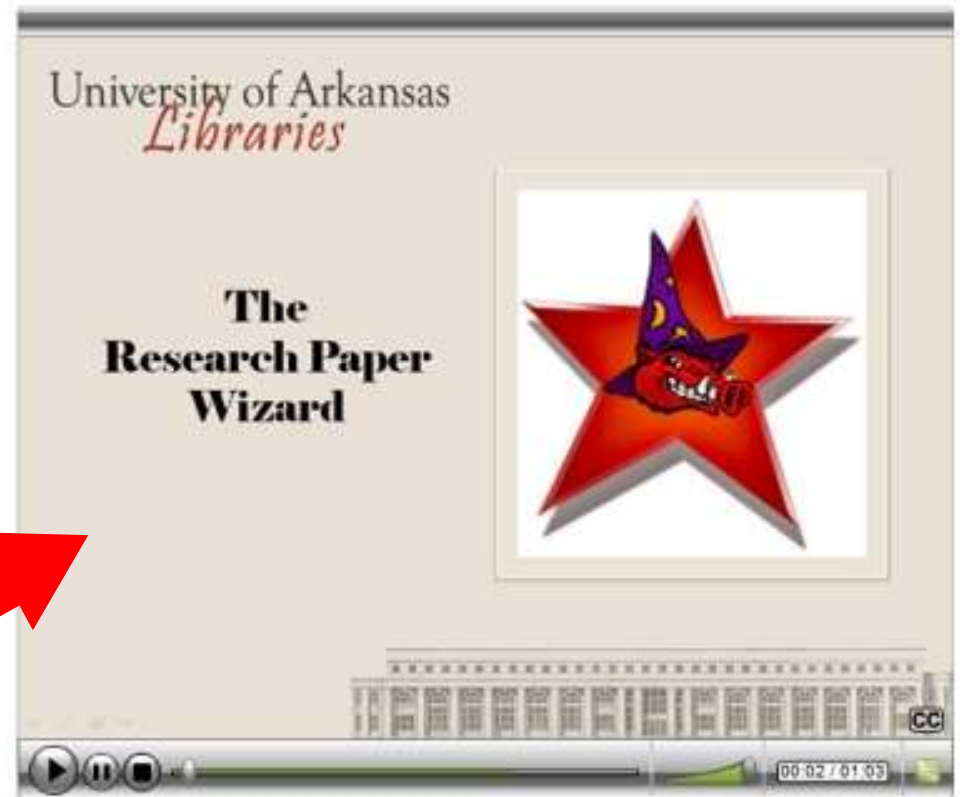


Univ. of Illinios Urbana-Champaign Library

4. Distance Learners



Academic



University of Arkansas Library

4. Distance Learners



Academic



Union Catalog: CA & NY State Univ. Libraries

4. Distance Learners



Academic

The screenshot shows the University of Nebraska Kearney Library website. The header includes the UNK logo and the text 'UNIVERSITY OF NEBRASKA KEARNEY'. A navigation bar contains links for HOME, UNIVERSITY PROFILE, PROSPECTIVE STUDENTS, CURRENT STUDENTS, FACULTY & STAFF, and ALUMNI. The main content area is titled 'Calvin T. Ryan Library' and features a section for 'Distance Education Library Services', which is circled in red. This section provides information for students taking courses online and living outside Kearney, NE, including details on library services, off-campus access, library catalog, journal articles, and interlibrary loan/document delivery. A sidebar on the left contains a search bar, a 'Quick Links' dropdown, and a 'LIBRARY LINKS OF INTEREST' section with links to Research Tools, Services, About the Library, and Ask Us 24/7. At the bottom of the sidebar is an 'UNK APPLY TODAY' section with contact information for admission inquiries.

UNK
UNIVERSITY OF NEBRASKA KEARNEY

HOME UNIVERSITY PROFILE PROSPECTIVE STUDENTS CURRENT STUDENTS FACULTY & STAFF ALUMNI

Library Services for Distance Education Students

Search:

Quick Links

LIBRARY LINKS OF INTEREST
Library Home

- Research Tools
- Services
- About the Library
- Ask Us 24/7

Share |

UNK
APPLY TODAY
Apply for admission today or get more information and experience college in a way that only UNK can provide. Visit Kearney and encounter a welcoming environment with community support and care.
Talk with a campus representative about enrolling today!
1-800-KEARNEY (undergraduates)
1-800-217-2881 (graduate)

Calvin T. Ryan Library

Distance Education Library Services

Students taking courses online and who live outside of Kearney, NE, are eligible for Distance Education Library Services. Distance Education students may request books from the Calvin T. Ryan Library collection and journal articles that are not available online by using [Interlibrary Loan/Document Delivery](#) (ILL/DD) services.

Off-Campus Access
This page gives information on accessing library resources such as journal article databases from off-campus.

Library Catalog
Search the library catalog for books and other materials (government documents, DVDs, etc.) that can be sent to you through [ILL/DD](#). These materials are sent via U.S. mail and you are responsible for mailing the material back to the library by the due date.

Journal Articles
Search for journal articles using a wide variety of databases. You may also search for specific journal titles by using the [Journal Finder](#). Journal articles not available online may be requested through [ILL/DD](#).

Interlibrary Loan/Document Delivery
ILL/DD service is available to all Distance Education students. There is no cost to you for this service. When you register for ILL/DD services please make sure to select the "Distance" status.

24/7 Help
For reference and research assistance contact the library via instant message, email, or telephone.

How Do I...
This page contains links to various help pages such as evaluating Internet sites, writing research papers, citation styles, and instructions for searching the library catalog and several databases.
For additional assistance contact Sheryl Heidenreich, eCampus Librarian or the [Library Librarian](#) for your subject area.

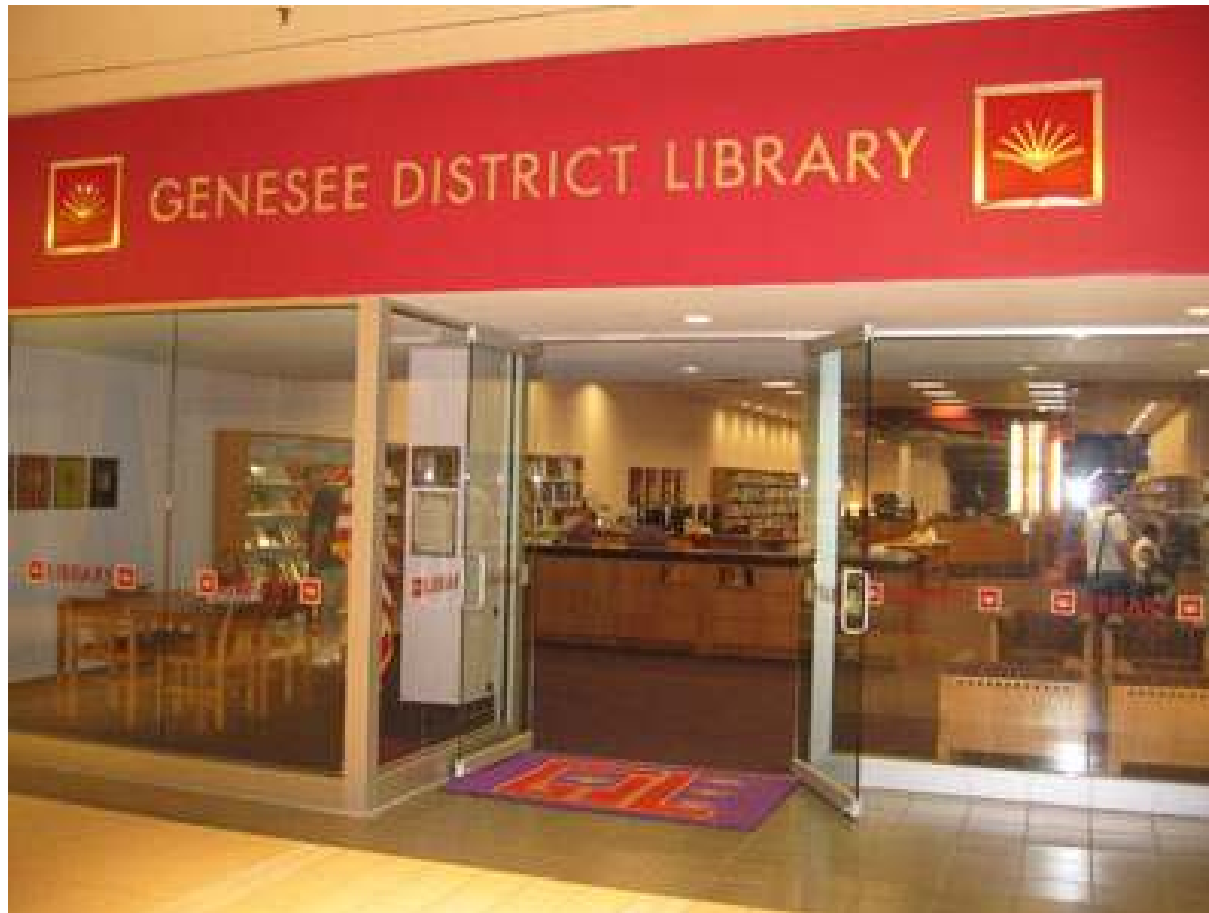
Sheryl Heidenreich
eCampus Librarian
heidenreich@unk.edu
308.865.8721

University of Nebraska Library

4. Distance Learners



Public/School



Flint Michigan Public Library: mall branch

4. Distance Learners



Public/School

Akron-Summit County Public Library
Recognized as one of America's Best Library Journal

Phone: 330-643-9000

Catalog: My Account

Library Catalog Help **WOW!**

- [What's new with the catalog system](#)
- [Computer Settings](#)
- [Frequently Asked Questions About the New Catalog](#)
 - [ENCORE](#)
 - [Traditional Catalog](#)
 - [SearchOhio](#)
 - [Suggest a Purchase](#)
 - [My Account](#)
 - [Renewals](#)
 - [My List](#)
 - [Pay Fines Online](#)
 - [Holds](#)
 - [Preferred Searches](#)
- [Need More Help?](#)
- [Flash Demonstration of Catalog Features](#)

We encourage you to explore all that your Library Catalog has to offer!

What's new with the catalog system

You Asked for it! - We've done it!

Akron Public Library (Ohio)

4. Distance Learners



Academic



University of Brunei Darussalam Library

4. Distance Learners



Academic



De La Salle University Library

4. Distance Learners



Academic



Ramkhamhaeng University Library (Thailand)

4. Distance Learners



Academic

PAÑÑASĀSTRA UNIVERSITY OF CAMBODIA
LIBRARY

BASIC SEARCH **ADVANCED SEARCH**

SEARCH:

- ☒ Keyword
- ☐ Title
- ☐ Author
- ☐ Subject

Search for: Anywhere ▾

LIMIT BY:

Location:

Material Type:

Year: To
 YYYY To YYYY

OPAC
Online Public Access Catalog
Universitas Sebelas Maret

Access Site **Search**

- [Homepage](#)
- [About Us](#)
- [Contact Us](#)
- [Privacy Policy](#)
- [Terms of Use](#)
- [Online Help](#)

Administration

- [Sirkulasi](#)
- [Pengolahan](#)

Pilih Database:

Kriteria:

Basis Pencarian:

Tempat Koleksi:

Ditampilkan: data per halaman

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Program by Yita Ti

PUC (Cambodia) & UNAIR (Indonesia)

4. Distance Learners



Academic



Gadjah Mada University Library (Indonesia)
Vietnam National Univ. HCMC-NSL
St. Louis Univ. Library (Philippines)

4. Distance Learners



Public/School



Singapore Public, Jakarta Public

4. Distance Learners



Public/School



Quezon City Public Library (Philippines)

4. Distance Learners



Public/School

Leocadio Alonsagay Dioso Memorial Public Library



Pandan, Antique, Philippines

Home

News & Events

About the Library

Influential Books

Biography / History

Science

Novels / Fiction

Plays

Poetry

Library Catalog

Library Supporters

Contact Us

Login

Library Hours and Regular Programs

Mondays
1:00 – 5:00 pm

Library Catalog

The Library's collection of books and other materials now comprise more than 20,000 volumes, including:

- Several sets of general encyclopedias and encyclopedias on nature, science, animals, and other individual subject matters;
- Atlases, dictionaries, and other reference materials;
- Advice or self-help books;
- Works of both fiction and nonfiction considered as "great books" or literary classics;
- Popular works of fiction, including romance, science fiction, suspense, and western novels and short stories;
- Works of nonfiction on a wide range of subjects: the arts, sports, physics, philosophy, geography, history, engineering, architecture, medicine, religion, language, chemistry, geology, etc.

Naga City & Panay Public Libraries (Philippines)

5. Virtual Mgmt. Systems

5. Virtual Mgmt. Systems



Academic

Temple.edu

TEMPLE
UNIVERSITY LIBRARIES

Home » Temple University Library News

Text Message Feature Added to Library Catalog

By Steven Bell on March 18, 2009 8:06 AM | [Permalink](#) | [Connect](#) (2)

You finally found that book you've been wanting to read or that DVD that the rental shops don't stock right here in your library...and it's available! All you have to do now is find a piece of scrap paper, hunt down a pen that has ink, and write down the call number to take with you to the book stacks or Media Services desk. Or, you could text it to your phone!

Save yourself time and be green with the latest feature in Diamond: the library catalog. While viewing any item, just click the "Send via Text Message" button. A new screen will appear - see the example below. Just enter your mobile phone information, and click "Send." In seconds, you'll get a text message with the location, call number, and title of the item. Normal carrier charges may apply.

We hope you enjoy this new feature in our library catalog. Please share any comments, or concerns with [Steven Bell](#), Associate University Librarian for Research & Instruction.

Search

Search

Temple University Library (Pennsylvania)

5. Virtual Mgmt. Systems



Academic

Welcome to COAST
University Library, CSU Long Beach

Advanced Keyword Search

NO ENTRIES FOUND

Did you mean [harry potter?](#) [more »](#)

Please fill in the form, select limits, and click Submit.

Any Field:	harry pottor	And	
Any Field:		And	
Any Field:		And	
Any Field:		And	

Spell check

Citation format

Welcome to COAST
University Library, CSU Long Beach



KEYWORD All Collections Search

☐ Limit to available items

131 results found. Sorted by **relevance** | [Date](#) | [Title](#)

(Search History)

Author [Gunelius, Susan](#)
Title **Harry Potter** : the story of a global business phenomenon /
Susan Gunelius,

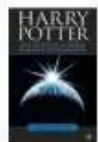
Imprint Basingstoke [England] ; New York : Palgrave Macmillan, 2008.

[Persistent link to this title](#)

[Cite this title \(courtesy of OCLC WorldCat\)](#)

[Table of contents](#)

Location	Call Number	Status
3rd Floor Stacks	HF5415 .I255 .G86 2008	AVAILABLE



California State Univ. Long Beach Library

5. Virtual Mgmt. Systems



Academic

The image displays two overlapping web pages. The background page is the DSpace@MIT institutional repository, featuring a search bar, a list of communities (e.g., Abdul Latif Jameel Poverty Action Lab, MIT Libraries), and a sidebar with navigation links. The foreground page is the Southeast Asia Digital Library, which has a red header and lists resources organized by country (e.g., Brunei, Cambodia, Laos, Myanmar, Thailand, Vietnam) and by type (e.g., Photographs, Videos, Books, Manuscripts). A photograph of a traditional Southeast Asian building is visible on the right side of the foreground page.

MIT Library (Mass.), NIU Library (Ill.)

5. Virtual Mgmt. Systems



Public/School



Photo Archive



Los Angeles Public Library (California)

5. Virtual Mgmt. Systems



Public/School

Home | Online Databases | Libraries | Catalogs | Search Tools | Special Features

 **Jericho High School Library**
Electronic Resources

Curriculum Links

Alphabetical Listing of Subscription Databases

A | [B](#) | [C](#) | D | [E](#) | F | [G](#) | [H](#) | I | J | K | L | M | [N](#) | [O](#) | [P](#) | Q | R | [S](#) | T | U | V | [W](#) | X | Y | Z

If you are at home and have forgotten the passwords, click [here](#).

View this list [by subject](#) || NOVEL Databases from [Gale Group](#) and [EBSCO](#)

[Biography Resource Center](#) A comprehensive database of biographical information on more than 185,000 people from throughout history, around the world, and across all disciplines and subject areas. [Title list](#). Get [passwords](#) for home use.

[Oneal](#)

[CultureGrams](#) country reports that go beyond mere facts and figures to deliver a one-of-a-kind perspective on daily life and culture. In-depth reports covering 200+ countries, the United States, and Canada

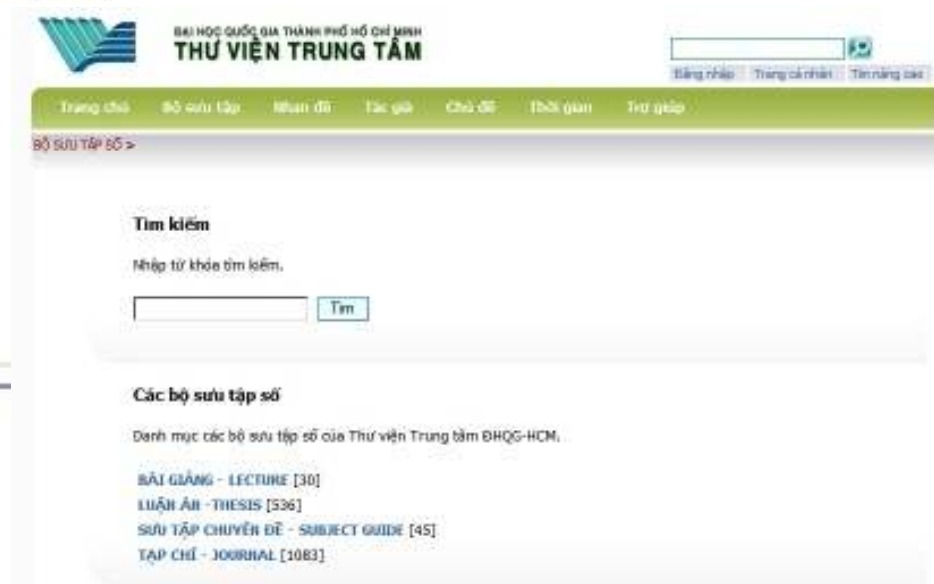
[EBSCOhost](#) Contains hundreds of full text magazine and newspaper articles. Databases include: MAS Ultra - School Edition, Health Source - Consumer Edition, Newspaper Source, the Professional Development Collection, ERIC, MagillOnlineLiterature, MasterFILE Select, Funk & Wagnall's Encyclopedia, Primary Search, EBSCO Animals, and TOPIC Search. EBSCO database [title lists](#). Get [passwords](#) for home use.

Jerico High School (New York)

5. Virtual Mgmt. Systems



Academic



Universiti Sains Malaysia Library
Vietnam National Univ. HCMC Nat. Sci. Library

5. Virtual Mgmt. Systems



Academic



[Home \(English\)](#) [News List](#) [Gallery List](#)

Apa itu Desa Informasi

Desa Informasi adalah nama dari "Proyek Pengembangan Lokal eContent" yang digagas oleh Perpustakaan Universitas Kristen Petra. Lokal eContent adalah sumber-sumber informasi digital dengan karakteristik lokal. Karakteristik lokal yang dimaksud adalah informasi yang diproduksi secara lokal (termasuk namun tidak terbatas pada literatur kelabu/ grey literature) dan/ atau memiliki kandungan informasi tentang suatu entitas lokal (perorangan, institusi, geografi, budaya, dll.). Masing-masing koleksi diberi nama sesuai karakteristik dan kandungan informasinya. Koleksi-koleksi tersebut hanya tersedia dalam format digital. Namun demikian, Desa Informasi memiliki sejumlah kecil koleksi fisik/ artifak-nya.

Top News

Pameran Who? East Java di Perpustakaan Universitas

Last updated: 2010-03-02 15:58:57

[Selanjutnya](#)

Pilih Koleksi eContent Lokal yang Ingin Anda Cari:



Petra Christian University Library (Indonesia)

5. Virtual Mgmt. Systems



Public/School

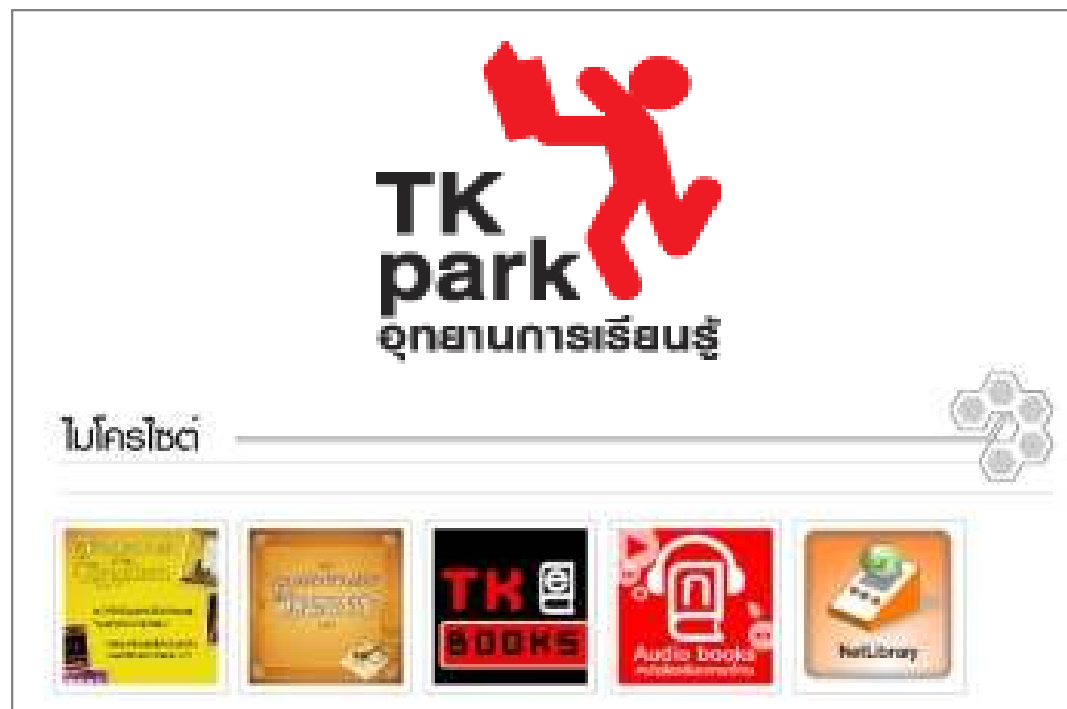


Singapore Public Library

5. Virtual Mgmt. Systems



Public/School



“TK Park” (Online Public Library), Bangkok, Thailand

6. Technical Services

6. Technical Services



Academic



Intranet

Wikis & Blogs

SharePoint

University of Alabama Library
University of Nevada Las Vegas Library
Townsend University Library (Maryland)

6. Technical Services



Public/School

The screenshot shows the Howard County Library website. At the top, there is a navigation bar with links: Home, New & Hot Items, Classes & Events, Community Education, Students & Teachers, and Locations & Hours. A search bar is located below the navigation bar. The main content area features a sidebar on the left with a list of services: Use the library, Find materials, Get answers to research ques..., Get homework help, Use electronic resources, Use public computers, Apply for a passport, Access the Internet, Manage my account, Get a library card, Get a job with the Library, Use interlibrary loan, Borrow materials, Use a study room, Book a meeting room, and Volunteer. The main content area displays an article titled "Open Source Solutions Allow Howard County Library to Offer Superior Service". The article text states: "Howard County Library uses open source software on: 100% of servers, 100% of customer computers (322 computers offered system-wide), 70% of staff computers. Howard County Library uses a wide range of open source computer software in order to: expand access to library collections and services; exceed customer expectations, and to contain hard costs for software licenses and computer hardware. Howard County Library believes that open source software offers many advantages: Ease of Use, Compatibility, Cost Effectiveness. Why Open Source for Howard County Library? Through the implementation of open source solutions developed and maintained by a knowledgeable and competent staff, Howard County Library customers and staff enjoy full access to Internet services, integrated library services (ILS) functionality, and office automation. Howard County Library is committed to using open source software whenever feasible for the following reasons: We can provide functionality and flexibility that off-the-shelf software cannot by adapting open source software to match the culture of the county."

Howard County Library

Website | Account Login | About Us | Catalog | Contact Us

Home | New & Hot Items | Classes & Events | Community Education | Students & Teachers | Locations & Hours

Search [all formats] [Advanced Search] [New Search]

How do I...

- Use the library
- Find materials
- Get answers to research ques...
- Get homework help
- Use electronic resources
- Use public computers
- Apply for a passport
- Access the Internet
- Manage my account
- Get a library card
- Get a job with the Library
- Use interlibrary loan
- Borrow materials
- Use a study room
- Book a meeting room
- Volunteer

Search This Site [Google] [Enter Search]

Open Source Solutions Allow Howard County Library to Offer Superior Service

Howard County Library uses open source software on:

- 100% of servers
- 100% of customer computers (322 computers offered system-wide)
- 70% of staff computers

Howard County Library uses a wide range of open source computer software in order to: expand access to library collections and services; exceed customer expectations, and to contain hard costs for software licenses and computer hardware.

Howard County Library believes that open source software offers many advantages:

- [Ease of Use](#)
- [Compatibility](#)
- [Cost Effectiveness](#)

Why Open Source for Howard County Library?

Through the implementation of open source solutions developed and maintained by a knowledgeable and competent staff, Howard County Library customers and staff enjoy full access to Internet services, integrated library services (ILS) functionality, and office automation.

Howard County Library is committed to using open source software whenever feasible for the following reasons:

- We can provide functionality and flexibility that off-the-shelf software cannot by adapting open source software to match the culture of the county.

Howard County Public Library (Maryland)

6. Technical Services



Public/School



Milwaukee Public Library (Wisconsin)

6. Technical Services



Academic



Silkaporn University Library (Thailand)

6. Technical Services



Academic

Microsoft Excel - LibRAV04.17

File Edit View Insert Format Tools Data Window Help

Type a question for help

E13 A 29/06/2008

Staff Information

Staff Information

Staff Id:	13
Name:	Yati
Category:	Support Staff
Section:	Reference
Group:	ALO
MinSlot:	2
MaxSlot:	3
Max 2nd Shift/mth:	1
Counter 1:	Media
Counter 2:	Circulation
Counter 3:	N.A.
2nd Shift Counter 1:	N.A.
2nd Shift Counter 2:	N.A.

Retrieve Data << Previous Next >>

Insert Update Delete Clear

Back to Main Menu

Leave/Staff Unavailable

Start Date	End Date	Type	Purpose	Remarks
02-Apr-08	02-Apr-08	PM	Medical	N.A.
11-Apr-08	11-Apr-08	AM	Library Hour	N.A.
15-Apr-08	15-Apr-08	FD	On Leave	N.A.
05-May-08	05-May-08	FD	On Leave	N.A.
29-May-08	30-May-08	FD	On Leave	N.A.

Previous Next Insert Update Delete

Slot Unavailable

Slot	Date	Remarks
G3	21-Apr-08	Library Orientation
S1	22-Apr-08	Library Orientation
S4	25-Apr-08	Library Orientation

Previous Next Insert Update Delete

Ready

Updating / Search Result / TimeTable / Generate Report / Week1 / Week2 / Week3 / Week4 / Week5 / Counter Slot / Lib Shift 2007 / Bk

Sun=28-Oct-16

RAM

Nanyang Polytechnic Library (Singapore)

6. Technical Services



Academic



Perpustakaan
Universitas Gadjah Mada

Login ID
Password

HOME BLOG EVENT Help Desk Tiket Helpdesk ENTER

Kelembagaan

- Universitas Gadjah Mada
- Perpustakaan UGM
- Hukum dan Tata Laksana (koleksi perundang-undangan)
- Majelis Wali Amanat
- Majelis Guru Besar
- SDM (intranet)
- DAA (intranet)
- Pusat Pelayanan Teknologi Informasi dan Komunikasi

-::: Tentang Perpustakaan UGM -:::

Unit Pelaksana Teknis (UPT) Perpustakaan Universitas Gadjah Mada didirikan pada tahun 1951. Perpustakaan UGM pada mulanya menempati gedung di jalan Setjodining Sultan Agung). Pada tahun 1959, pindah ke jalan C.Simanjuntak, menempati gedung Konferensi Rencana Colombo (Gedung Panca Dharma, Sekip Unit V), dan sekarang UPT Perpustakaan Unit II.

Tanggal 31 Juli 1975 UGM membangun gedung perpustakaan di Bulaksumur sebagai Kantor Pusat yang diresmikan oleh Menteri Dalam Negeri (Bapak Amir Machmud) menjadi gedung UPT Perpustakaan Unit I. Gedung Unit I pada awalnya digunakan untuk tingkat sarjana muda, sedangkan gedung Unit II bagi mahasiswa tingkat sarjana; dihapuskannya tingkat sarjana muda di perguruan tinggi, peraturan tersebut tidak berlaku.

Gadjah Mada University Library (Indonesia)

6. Technical Services



Public/School



Kuala Lumpur Public Library (Malaysia)

6. Technical Services



Public/School



Penang Public Library (Malaysia)

7. Marketing/Promotion

7. Marketing/Promotion



Academic



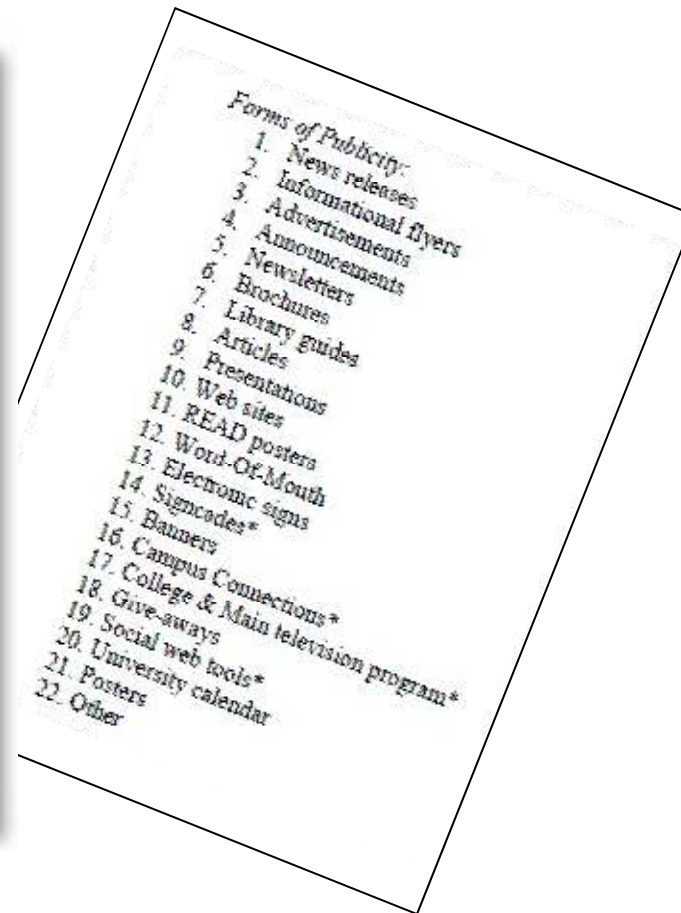
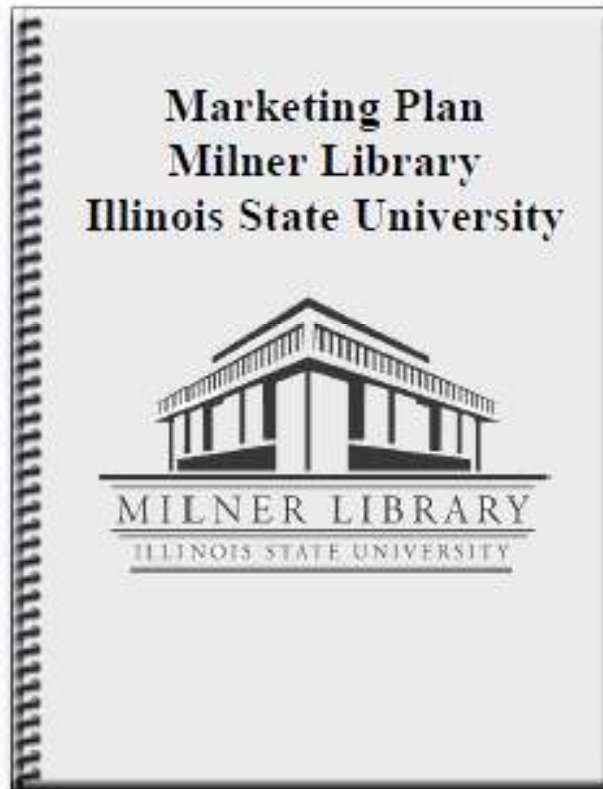
Publicity Logo

Texas A&M University Library

7. Marketing/Promotion



Academic



Illinois State University Library

7. Marketing/Promotion



Public/School



Huntsville Public Library (Alabama)

7. Marketing/Promotion



Public/School



Benton High School Library (Missouri)

7. Marketing/Promotion



Public/School



Benton High School Library (Missouri)

7. Marketing/Promotion



Public/School



OCOEE Middle School Library (Florida)

7. Marketing/Promotion



Academic

The screenshot shows the 'U.P. LIBRARY BULLETIN Online' website. The header includes the logo and the text 'a publication of the University of the Philippines Diliman Libraries'. Below the header, there's a search bar with the results for 'contest'. The main content area displays a post titled 'University Library "Branding and Badging @ Your Library®" Contest Winners!!!' by the Committee on Publications under LIBRARY CONTEST. The post includes a photo of four winners holding their prizes and a list of winners and their prizes. The right sidebar shows 'Currently Browsing' and 'News by Category'.

University of the Philippines Diliman Library

7. Marketing/Promotion



Academic



Many Philippine University Libraries

7. Marketing/Promotion



Academic

Video Podcast
by Educational Technology Center

BANGKOK UNIVERSITY
CREATIVE UNIVERSITY

First Sight @BU Library
กิจกรรมสำหรับนักศึกษาปีที่ 1
มีวัตถุประสงค์เพื่อให้นักศึกษาได้
เรียนรู้และทดลองใช้บริการต่าง ๆ
ของสำนักหอสมุด
เมื่อวันที่ 13-16 กรกฎาคม 2553
ณ หอสมุดสุรัตน์ โสธานุเคราะห์
วิทยาเขตวังน้อย

A group of four female students in school uniforms are posing for a photo. One student in the foreground is making a peace sign with her hand. They are all smiling and looking towards the camera.

Click เพื่อชมวิดีโอ

Bangkok University Library (Thailand)

7. Marketing/Promotion



Academic



Bangkok University Library (Thailand)

7. Marketing/Promotion



Academic



Singapore Polytechnic Library

7. Marketing/Promotion



Academic



Khon Kaen University Library (Thailand)

7. Marketing/Promotion



Academic



Hue University Library (Vietnam)

7. Marketing/Promotion



Academic



Home

UGM Accepts Books and E-books Donation from Sampoerna Foundation

Submitted by marwati on Mon, 01/11/2010 - 01:46

in News report

UGM accepts a donation of 350 books and 588 e-books from the Foundation of Library Development (Sampoerna Foundation). Symbolically, the transfer of aid was made by the Internal Communication Sampoerna Tbk, Santi Djiwandono, to the Executive Secretary of Universitas Gadjah Mada (UGM), Dr. Djoko Moerdiyanto, and the Head of the Library of UGM, Drs. Ida Fajar Priyanto, MA, Friday (8 / 1), in the Sampoerna Corner Library.

Drs. Djoko Moerdiyanto, MA, represented the Rector in the submission of the donation and expressed appreciation to Sampoerna Tbk for the assistance that they have provided. Djoko hopes that the increase of the number of books can be a source of enlightenment for the academic community of UGM. "A University with a corner in its library and is frequently accessed by the academic community will be healthy for the university corridor where the university will move and prosperity will be achieved," he explained.



Brawajaya & Gadjah Mada Libraries (Indonesia)

7. Marketing/Promotion



Public/School



“Reading Day 2010”

HCMC Public Library (Vietnam)

7. Marketing/Promotion



Public/School



Singapore Public Library

7. Marketing/Promotion



Public/School



STORYTELLERS

International Storytellers



Dr Margaret Read Macdonald (USA)



Sheila Wee (Singapore)



Jeeva Raghunath (India)



Yoko Kami (Japan)



Dr Wajuppa Tossa & Dr
Prasong Saihong (Thailand)



Cassandra Wye (UK)



Perak Public Library (Malaysia)

7. Marketing/Promotion



Public/School



Naga City Public Library (Philippines)

8. Reference / Info. Lit.

8. Reference / Info. Lit.



Academic

The screenshot shows the New York University Libraries website. At the top, there is a red header with the text "NEW YORK UNIVERSITY LIBRARIES" and a search bar containing "BobCat". Below the header is a navigation bar with links: HOME, FIND RESOURCES, RESEARCH ASSISTANCE (highlighted), SERVICES, and ABOUT. The main content area is titled "Ask a Librarian" and features a sidebar on the left with links: Ask a Librarian, Research Guides, Subject Librarians, QuickRef, Tutorials, Library Classes, Tools (RefWorks, etc.), Feeds & Blogs, Data Service Studio, and Make an appointment. The main content area lists several ways to contact a librarian: "Come to the Reference Desk" (with a person icon), "Email us" (with an envelope icon), "IM with a Librarian" (with a speech bubble icon), "Text us: 646-265-1342" (with a mobile phone icon), "Call us: 212-998-2500" (with a telephone icon), and "Make an appointment with us" (with a group of people icon).

New York University Library

8. Reference / Info. Lit.



Academic

 West Virginia University
University Libraries

A-Z Site Index · Campus Map

Ask a Librarian

Find · Services · Libraries & Collections · Help & Instruction · Hours & Information



You can also IM us with AIM, Yahoo!, Google Talk, or MSN:

-  wvlibraries
-  wvlibraries
-  wvlibraries@hotmail.com
-  wvlibraries@gmail.com

 Text a Librarian	Text your questions to 304-220-0919. A free library service for WVU students, faculty and staff. (Charges from your phone provider may apply, based on your plan.)
 Email	A reference librarian will respond by e-mail within 48 hours. Email Form If you do not have a valid WVU Email address, you can Email a Reference Librarian directly: ask_a_librarian@mail.wvu.edu
 Phone	Call a WVU Library to speak with a reference librarian. Downtown Campus Library (304) 293-3640
 In Person	Visit a campus library for in-person assistance. Hours and directions are available on library web pages. WVU Libraries

University of West Virginia Library

8. Reference / Info. Lit.



Academic

e-Library@IOWA STATE UNIVERSITY

Library Catalog | Find articles | Library Information | How do I? | Ask a Librarian

Classic

Library Instruction Department

Mission

The mission of the ISU Library's Instruction Program is to advance the information literacy of Iowa State University students and faculty, addressing both immediate curricular needs and lifelong learning. Information literacy is defined as knowing how best to access, evaluate, and ethically use information for a broad range of purposes. The desired learning outcomes of the Instruction Department include helping patrons learn how to know what kind of information is needed, to know the broad range of information resources that are likely to provide the necessary information, and what are the best means to gather that information; to evaluate critically the information that's found; to think critically in incorporating the new information into one's work, and to use that information ethically and appropriately.

Components of the Instruction Department

- Library 160** - Library 160 is a 1/2 credit-bearing course required of all undergraduates at ISU. Students in Library 160 learn basic information literacy concepts and research skills, focusing on knowing the broad range of available information resources, and learning how to use web search engines, library catalogs, and periodical indexes to best advantage. Understanding plagiarism and how to avoid it, evaluating web resources, understanding citations, Library of Congress subject headings and call numbers are also included.
- Instruction LibGuides** - Instruction LibGuides include course-related instruction guides, general research guides aimed to help you get started with research in a specific subject area, information literacy guides, and other instruction guides on topics such as using EndNote and other bibliographic management tools. Getting Started with Research guides will be paired with Reserve course listings in the near future. Course-specific Instruction LibGuides help faculty introduce their students to discipline-based research databases, print resources and authoritative websites relevant to class needs and assignments. Partnering with a subject librarian, the faculty member can tailor resource lists for specific projects or assignments, and also arrange for the librarian to deliver in-class instruction sessions and work individually with students needing research assistance. To initiate a collaboration or to learn more about Instruction LibGuides, contact your [subject librarian](#), or [Susan Vega Garcia](#), Head of Instruction.
- In-class course-related instruction sessions** without a web component are also offered by subject librarians. These sessions focus on introducing students to both print and online discipline-based research materials relevant to their class or discipline, and learning the best means to gather and evaluate information from them. Depending on availability, the sessions may allow students to have hands-on practice with the databases and resources being introduced. To arrange for an in-class course-related instruction session, faculty should contact the [subject librarian](#) in their area at least two weeks prior to the date the instruction is desired.
- Reserve** - The Library's Reserve Processing staff work with hundreds of faculty and courses each semester, and place faculty course reserve lists online in the e-Library. The vast majority of course reserve material is available full-text online via course reserve lists. However, a small "hard copy" reserve collection maintained in the Media Center located in Room 2, Lower Level of Parks Library, includes entire books, DVDs, and other physical items. Faculty wanting to place items on reserve for their courses can submit requests via online forms found on the [Reserve](#) web pages or come in person to meet with Reserve Processing staff in Room 140, Parks Library. In the near future, "Getting Started with Research" [Instruction LibGuides](#) will be linked with course reserve lists as well.
- Distance Learning** - The Instruction Department is strengthening the Library's distance learning outreach by consolidating information relevant to ISU students and faculty in DL courses in one easy-to-access place.

Iowa State University Library


[Home](#) | [Research Tools](#) | [Personal Services](#) | [About the Library](#)
[Ask Us](#) | [Find Books & Media](#) | [Your Account](#) | [Site Search](#)

[Information for UH Manoa Faculty](#) | [Non-UH Groups](#) | [Mission Statement](#) | [Contacts](#)

Description, Chapter List & Download

University of Hawaii Manoa Library

8. Reference / Info. Lit.



Public/School



**Ask a Librarian**

Instant Message (IM) reference service that is located on the right side of most St. Charles Public Library web pages.
Ask a Librarian is totally free. No need to sign-up or register.

**Phone Us**

Call us at **630-584-0076**.

- Information Services Desk, ext 1
- Youth Services Desk, 630-584-9390
- Circulation Desk, ext 0

**Text Us!**

Information Services	Youth Services:
- Dial 66746	- Dial 66746
- Type AskSTC and your question	- Type AskMeSC and your question

[Need help with texting?](#)

Note: Texting services are available during regular library hours. There is no charge for this service, but your carrier's standard message rates apply.

[Learn More](#)

**Email Us**

- Email an [Information Services reference librarian](#).
- Email an [ASK ME reference librarian](#) (for preschool children, elementary and middle school students.)
- Request an [Interlibrary Loan](#).
- Make a [Comment or Suggestion](#).

Hours: Email us 24/7. We generally answer your question within 24 hours.

**Live Homework Help**

[Live Homework Help](#) - Free online help from tutors for students, as well as resume, CEO, and citizenship assistance for adults.

Hours: Every day from 2:00 pm to 9:00 pm.

St. Charles Public Library (Illinois)

8. Reference / Info. Lit.



Public/School

Avon Middle High School Library - Avon, MA

7th Grade: Information Literacy Class



"Ultimately, information literate people are those who have learned how to learn. They know how to learn because they know how knowledge is organized, how to find information, and how to use information in such a way that others can learn from them. They are people prepared for lifelong learning, because they can always find the information needed for any task or decision at hand."
[American Library Association Presidential Committee on Information Literacy](#) (January 10, 1999; Washington, D.C.)

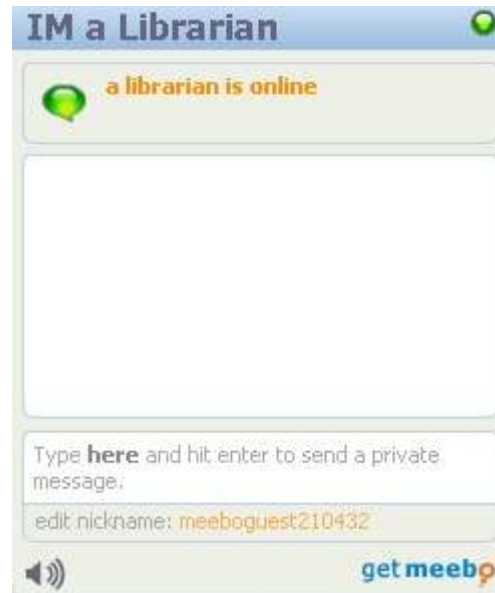


Avon Middle School Library (Massachusetts)

8. Reference / Info. Lit.



Academic

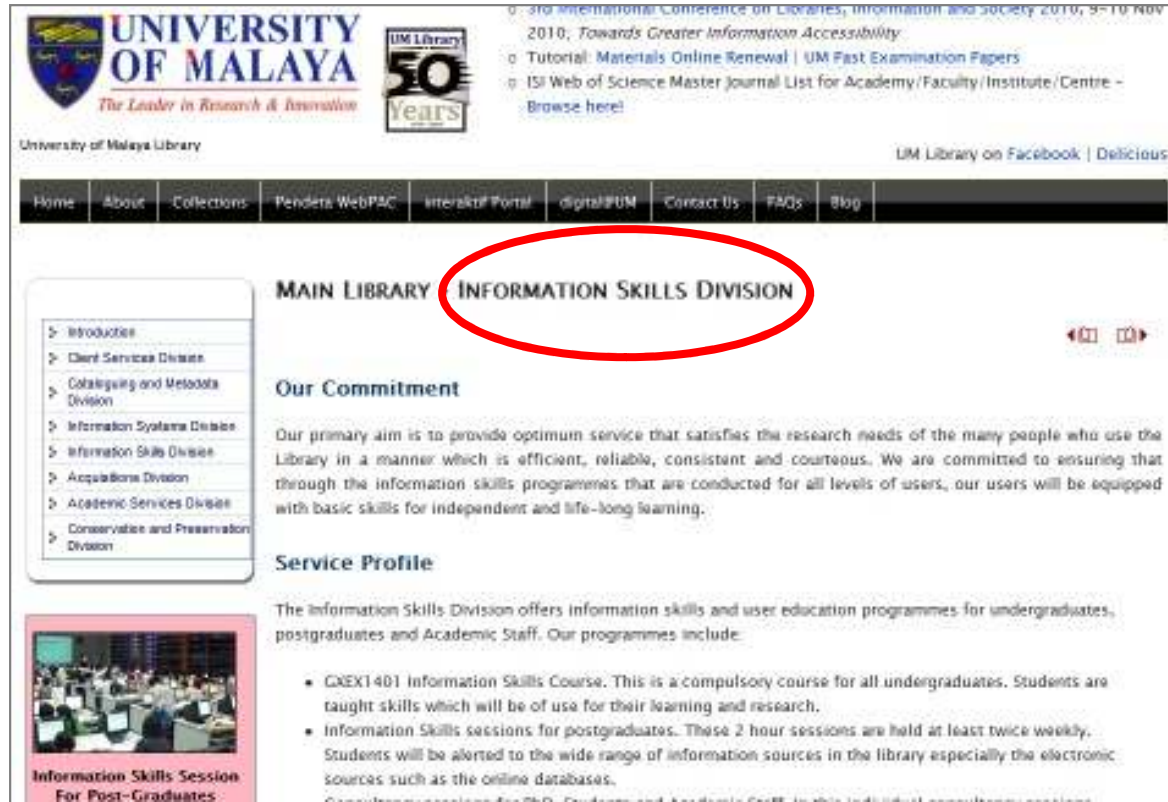


Ateneo de Manila University Library (Philippines)
University of the Philippines Diliman Library
University of Brunei Darussalam Library
Vietnam National University HCMC Nat. Sci. Library
Srinakharinwirot University Library (Thailand)

8. Reference / Info. Lit.



Academic

A screenshot of the University of Malaya Library website. The header includes the university's name and logo, a '50 Years' anniversary banner, and a navigation menu with links like Home, About, Collections, and Pendera WebPAC. The main content area is titled 'MAIN LIBRARY' and 'INFORMATION SKILLS DIVISION', with the latter circled in red. It features sections for 'Our Commitment' and 'Service Profile', along with a list of services and a photo of a library session.

UNIVERSITY OF MALAYA
The Leader in Research & Innovation

UM Library 50 Years

University of Malaya Library

UM Library on Facebook | Delicious

Home About Collections Pendera WebPAC Interaktif Portal digital@UM Contact Us FAQs Blog

MAIN LIBRARY **INFORMATION SKILLS DIVISION**

Introduction
Client Services Division
Cataloguing and Metadata Division
Information Systems Division
Information Skills Division
Acquisitions Division
Academic Services Division
Conservation and Preservation Division

Our Commitment

Our primary aim is to provide optimum service that satisfies the research needs of the many people who use the Library in a manner which is efficient, reliable, consistent and courteous. We are committed to ensuring that through the information skills programmes that are conducted for all levels of users, our users will be equipped with basic skills for independent and life-long learning.

Service Profile

The Information Skills Division offers information skills and user education programmes for undergraduates, postgraduates and Academic Staff. Our programmes include:

- GXEXT401 Information Skills Course. This is a compulsory course for all undergraduates. Students are taught skills which will be of use for their learning and research.
- Information Skills sessions for postgraduates. These 2 hour sessions are held at least twice weekly. Students will be alerted to the wide range of information sources in the library especially the electronic sources such as the online databases.

Information Skills Session For Post-Graduates

University of Malaya Library (Malaysia)

8. Reference / Info. Lit.



Academic

Home About RUPP President's Welcome Structure/Adm Contact Us Mail Moodle Site Map

សាកលវិទ្យាល័យភ្នំពេញ
Royal University of Phnom Penh

Building Human Resources for the Future

Library Orientation Program

Library Orientation Program is a one-credit course offered by the library to the foundation year students of the Royal University of Phnom Penh. The course aims at helping the students to familiarize themselves with the library setting as well as the library resource collections. Students will learn from how to appropriately use the library services to how to wisely and appropriately use the library resource collections and the Internet resources of information to do their assignment at academic level. More importantly, students will learn how to improve their critical and analytical skills.

Royal Univ. of Phnom Penh Library (Cambodia)

8. Reference / Info. Lit.



Public/School

**National Library Board**
Singapore

ASK! A Librarian

What questions can you ask? Just about anything. Think you have a "wacky" question? Just ASK! (see [examples](#))

Enter your question below and we will respond via SMS within 3 working days.

Your Mobile Number:

+65

Question:

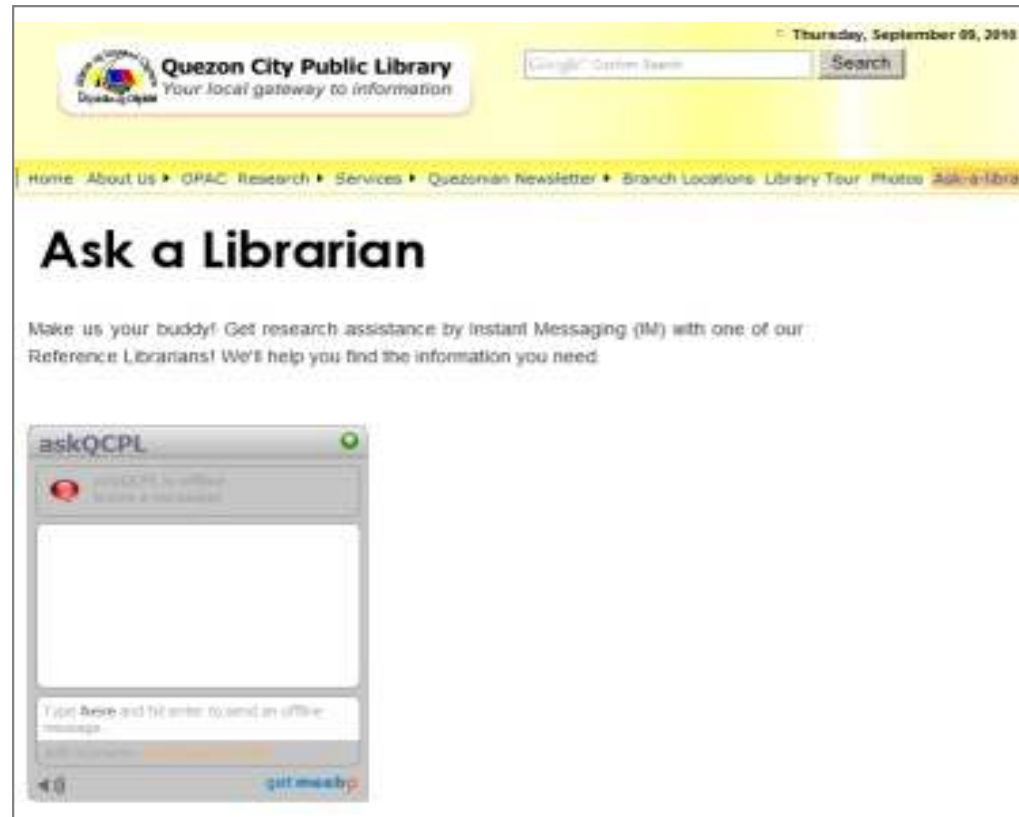
Submit

Singapore Public Library

8. Reference / Info. Lit.



Public/School



Quezon City Public Library (Philippines)

9. Library Space Planning

9. Library Space Planning



Academic



University of South Florida Library

9. Library Space Planning



Academic



University of Chicago Library (Illinois)

9. Library Space Planning



Public/School



Adams Elementary School Library (California)

9. Library Space Planning



Academic



UNIMAS Sarawak Library (Malaysia)

9. Library Space Planning



Academic



Hue University Library (Vietnam)

9. Library Space Planning



Public/School



Phum Svay School Library (Cambodia)

9. Library Space Planning



Public/School



Vientiane Public Library (Laos)

9. Library Space Planning



Public/School



Zamboanga del Norte Provincial Public Library (Philippines)

So...

9 Different categories...

Dozens of showcased libraries...

A common quest for excellence!

Thank you!
Salamat Po!